

CA1  
CH  
-1993  
P75

GOVT

Canadian  
Heritage

Patrimoine  
canadien

2


# PUBLICATIONS

(Multiculturalism and Citizenship)



Canada





Digitized by the Internet Archive  
in 2022 with funding from  
University of Toronto

<https://archive.org/details/31761114656424>

CAI  
CH  
- 1993  
P75



Canadian  
Heritage

Patrimoine  
canadien

2

# PUBLICATIONS

(Multiculturalism and Citizenship)



Canada





This publication was developed by Multiculturalism and Citizenship Canada prior to the restructuring of the federal government announced by Prime Minister Kim Campbell on June 25, 1993. Under the restructuring, the programs administered by Multiculturalism and Citizenship Canada become part of the Canadian Heritage portfolio.

AVO 9394

## Table of Content

INTRODUCTION . . . . .	5
ORDER FORM . . . . .	7
CITIZENSHIP . . . . .	9
COMMUNICATIONS . . . . .	11
COMMUNITY SUPPORT AND PARTICIPATION . . . . .	13
CORPORATE POLICY AND RESEARCH . . . . .	15
HERITAGE CULTURES AND LANGUAGES . . . . .	29
HUMAN RIGHTS . . . . .	31
MULTICULTURALISM . . . . .	39
MULTICULTURALISM SECRETARIAT . . . . .	41
RACE RELATIONS AND CROSS CULTURAL UNDERSTANDING . . . . .	43
VOLUNTARY ACTION . . . . .	45
PUBLICATIONS FOR SALE THROUGH CANADA COMMUNICATION GROUP . . . . .	53





## INTRODUCTION

This catalogue lists the publications of the former Department of Multiculturalism and Citizenship. Titles are listed under each program in alphabetic order.

Publications are available from the ***Distribution Unit, Communications Branch***. The address appears at the bottom of this page and it is also printed on the Order Form, on page 7.

Publications sold through *Canada Communication Group — Publishing* are also listed under **Publications for Sale**. The address as well as the FAX and telephone numbers are shown in that section.

Distribution Unit  
Communications Branch  
Department of Canadian Heritage  
(Multiculturalism and Citizenship)  
Ottawa, Ontario  
K1A 1K5

Tel: (819) 994-0055  
FAX: (819) 953-8770  
TDD: (819) 994-7686





## ORDER FORM

### Free Publications

<b>Name:</b>			
<b>Organization:</b>			
<b>Address:</b>	<hr/>		
	(Street)		
	(City)		(Province)
	(Postal Code)		(Country)
<b>Telephone :</b>	(   )		

Catalogue Nº	Title	Quantity

Send to:    **Distribution Unit**  
              **Communications Branch**  
              **Department of Canadian Heritage**  
              **(Multiculturalism and Citizenship)**  
              **Ottawa, Ontario**  
              **K1A 1K5**  
              **TEL: (819) 994-0055**  
              **FAX: (819) 953-8770**

Please allow four to six weeks for delivery.  
*Note: Quantities of some material may be limited.*





## CITIZENSHIP

### A Look at Canada

Folded poster with maps of Canada and its history —  
***This publication is developed for applicants for citizenship. Distribution to the general public is limited.***

(1977, 21.5 cm x 27.5 cm,  
pp. 8) **Nº CTR-24-E**  
*Available in audio format.*

### Canadian Citizenship: What Does It Mean To You?

Answers to common questions about Canadian citizenship.  
(1991, 20.5 cm x 23 cm,  
pp. 34) **Nº CTR-67-B**

### Canadian Citizenship Statistics 1990

Summary of citizenship statistics for 1990 by sex, year of immigration, and country of origin.  
(1992, 21.5 cm x 28 cm,  
pp. 26) **Nº CTR-101-B**

### Canadian Citizenship Statistics 1991

Summary of Citizenship statistics for 1991 by sex, year of immigration, and country of origin.  
(1993, 21.5 cm x 28 cm,  
pp. 26) **Nº CTR-104-B**

### Citation for Citizenship

Brochure and nomination form for the Citation for Citizenship Award program.  
(1993, 9 cm x 21.5 cm,  
pp. 5) **Nº CTR-29-B**

### Declaration of National Citizenship Week

Poster  
(1987, 22 cm x 28 cm) **Nº CTR-40-B**

### Declaration of National Citizenship Week

Poster  
(1987, 45 cm x 60 cm) **Nº CTR-41-B**



---

### Dual Citizenship

Rights and responsibilities of  
having dual citizenship.

(1987, 9 cm x 21 cm,

pp. 14)

**Nº CTR-4-B**

### National Citizenship Week

Poster

(1993, 40 cm x 53 cm)

### How to Become a Canadian Citizen

Steps to follow to acquire  
Canadian citizenship.

(1987, 9 cm x 21 cm,

pp. 14)

**Nº CTR-6-B**

*Available in audio format.*

### The Canadian Citizen

Basic features of Canada's  
system of government and the  
rights and responsibilities of  
Canadian citizenship — ***This  
publication is developed for  
applicants for citizenship.  
Distribution to the general  
public is limited.***

(1991, 21.5 cm x 27 cm,

pp. 24)

**Nº CTR-7-B**

*Available in audio format*

### How to Prove You are a Canadian Citizen

(1989, 9 cm x 21 cm,

pp. 10)

**Nº CTR-2-B**

### National Anthem

Poster with the words of

*O Canada* and a short history of  
the anthem.

(1992, 41 cm x 55 cm)

**Nº CTR-12-B**

### National Citizenship Week

Activity Guide for teachers and  
community leaders.

(1993, 21 cm x 27 cm,

pp. 15)

**Nº CTR-25-B**



## COMMUNICATIONS

### Sharing our Citizenship

This brochure is about the programs and activities of the former Department of Multiculturalism and Citizenship. It tells you what these programs do for Canadians and how to get more information about our services. (1993, 17 cm x 24.5 cm, pp. 16) **Nº COMM-1-B**







## COMMUNITY SUPPORT AND PARTICIPATION

### **A Guide to Working with Cambodian Refugees**

Handbook to help those involved with Cambodian refugees.  
(1980, 21.5 cm x 28 cm, pp. 16) **Nº MUL-28-B**

### **A Guide to Working with Laotian Refugees**

Handbook to help those involved with Laotian refugees.  
(1980, 21.5 cm x 28 cm, pp. 15) **Nº MUL-29-B**

### **A Guide to Working with Vietnamese Refugees**

Handbook to help those involved with Vietnamese refugees.  
(1979, 21.5 cm x 28 cm, pp. 22) **Nº MUL-26-B**

### **Multiculturalism — Citizenship and Community Participation**

Folder describing the Citizenship and Community Participation Program that helps first-generation Canadians gain the knowledge and skills necessary to participate in Canadian society.

*Also available in the following languages:*

*Chinese*  
*German*  
*Greek*  
*Italian*  
*Polish*  
*Portuguese*  
*Punjabi*  
*Spanish*  
*Vietnamese*

(1989, 9 cm x 21.5 cm, pp. 10) **Nº MUL-27-B**  
*Specify language*

### **Review of the Literature on Migrant Mental Health**

(1988, 21.5 cm x 28 cm, pp. 51) **Nº MUL-6-E**





## CORPORATE POLICY AND RESEARCH

### General

#### **Atlas of Residential Concentration for the Census Metropolitan Area of Montreal**

Atlas of residential concentration of ethnic and visible minority groups based on the 1981 Census of Canada. (1986, 21.5 cm x 28 cm, pp. 131) **Nº MUL-102-B**

#### **Atlas of Residential Concentration for the Census Metropolitan Area of Toronto**

Atlas of residential concentration of ethnic and visible minority groups based on the 1981 Census of Canada. (1986, 21.5 cm x 28 cm, pp. 127) **Nº MUL-101-B**

#### **Atlas of Residential Concentration for the Census Metropolitan Area of Vancouver**

Atlas of residential concentration of ethnic and visible minority groups based on the 1981 Census of Canada. (1986, 21.5 cm x 28 cm, pp. 131) **Nº MUL-103-B**

### Charter of Rights and Freedoms

Large format

*Available also in the following languages:*

*Arabic*

*Chinese*

*Cree*

*Dutch*

*German*

*Greek*

*Italian*

*Oji*

*Ojibway*

*Polish*

*Portuguese*

*Spanish*

*Ukrainian*

(46 cm x 59 cm)

**Nº MUL-100-**

*Specify language*

### Chronicle of Milestones in Canadian Multiculturalism

B. O'Donnell

Historical evolution of attitudes towards ethnic diversity through examination of significant data in multiculturalism.

(1987, 21.5 cm x 28 cm, pp. 34)

**Nº 19**



---

**Cultural Autonomy in the Constitution  
and in practice: the Canadian model**

Changes facing many countries  
of the world and the many  
challenges they face in  
responding to an increasingly  
multicultural reality.

(1993, 21.5 cm x 28 cm,  
pp. 41) **Nº 77**

**Directory of Historical and  
Contemporary Canadians and Persons  
Connected With Canada From  
Ethnocultural Backgrounds Other Than  
British or French**

P. McLeod

Profiles of some of the non-  
British, non-French Canadians  
or persons connected with  
Canada who achieved national  
or international recognition in  
their respective fields.

(1988, 21.5 cm x 28 cm,  
pp. 219) **Nº 20**

**Multiculturalism: What Is It Really  
About?**

Answers to common questions  
about multiculturalism and the  
programs supported by  
Multiculturalism and Citizenship  
Canada.

(1991, 20.5 cm x 23 cm,  
pp. 40) **Nº MUL-163-B**  
*Available in audio format*

**Multiculturalism and the Economic  
Agenda in Australia: Adult E.S.L.,  
Overseas Skills Recognition and Anti-  
Racist Strategies**

Daiva Stasiulis

Major initiatives outlined in the  
national agenda on  
multiculturalism announced by  
the Government of Australia in  
1989.

(1990, 21.5 cm x 28 cm,  
pp. 112) **Nº 57**  
*English only — Executive  
summary available in French.*

**Recent Work in Citizenship Theory**

Overview of recent  
developments in the theory of  
citizenship and considerations  
of possible implications for  
citizenship policy in Canada.

(1992, 22 cm x 28 cm,  
pp. 66) **Nº 75**

**Aging**

---

**Aging in a Multicultural Canada**

Graphic overview of  
available statistics on  
aging and ethnicity based  
on information from the  
1981 and 1986 censuses  
and immigration  
statistics.

(1988, 21.5 cm x 28 cm,  
pp. 73) **Nº 1**

---

## **Business & Employment**

---

### **Analysis of Employment and Ethnocultural Origins**

Tristat Resources  
Analysis, based on the  
1981 Census, concerning  
the role of various  
ethnocultural groups in  
the economy.  
(1989, 21.5 cm x 28 cm,  
pp. 32)  
*English only*

**Nº 10**

### **Employment of Ethnic Groups in the Clothing, Textile, Knitting Mill, and Leather Industries**

Teega Research Consultants  
Inc.  
Highlights of the  
employment of selected  
ethnic groups in the  
industries mentioned,  
using data from the 1981  
census.  
(1988, 21.5 cm x 28 cm,  
pp. 25)  
*English only*

**Nº 43**

### **Employment Discrimination Against Visible Minorities and Employment Equity**

H.C. Jain  
Examination of evidence  
of discrimination and  
participation of visible  
minority groups in a  
variety of Canadian and  
American institutions.  
(1988, 21.5 cm x 28 cm,  
pp. 115)

**Nº 5**

### **Employment of Ethnic Groups in the Food and Accommodation Industries** *National Conference on Tourism, Culture and Multiculturalism*

Highlights about employment of  
ethnic groups in the food and  
accommodation industries,  
using data from the 1981  
census.  
(1988, 21.5 cm x 28 cm,  
pp. 18)

**Nº 42**

---

**Employment of Ethnic Groups in the Provincial and Federal Governments**

Statistical and descriptive - report on employment of ethnic groups in the federal and provincial governments. It includes tables on labour force activity, using data from the 1981 census.

(1988, 21.5 cm x 28 cm, pp. 35)

*English only*

**Nº 7**

**Ethnocultural Entrepreneurship: An Overview and an Annotated Bibliography**

A. Mendis

Bibliography including entries that describe the effect of ethnocultural entrepreneurs on the economy or focus on the problems with which they are confronted.

(1989, 21.5 cm x 28 cm, pp. 52)

*English only*

**Nº 9**

**Ethno-Cultural Groups - The Making of Canada: Report 2 - Seven Small Business Entrepreneurs**

Dutt, Masemann, McLeod & Mock

Portraits of seven entrepreneurs from ethnocultural backgrounds.

(1986, 21.5 cm x 28 cm, pp. 10)

**Nº 8**

**Highlights of Self-Employment of Ethnocultural Groups in Canada — Reports one to four**

Statistical reports on self-employment of various ethnic groups and visible minorities in selected industries in Canada.

(1986, 21.5 cm x 28 cm, pp. 30)

**Nº 6**



---

**Report on Birthplace and Ethnic Group  
Representation in Institutionally  
Related Occupations and Industries**

Coulter Gage Assoc.  
Report on the distribution  
and representation of  
immigrants and members  
of ethnic groups in  
selected industries and  
occupations related to  
institutions targeted by  
multiculturalism for  
institutional change.  
(1989, 21.5 cm x 28 cm,  
pp. 107)

**Nº 4**

*English only*

**Socio-Economic Profiles of Selected  
Ethnic and Visible Minority Groups**

Demographic and socio-  
economic information on  
selected ethnic groups in  
Canada, using data from  
the 1981 census.  
(1986, 21.5 cm x 28 cm,  
pp. 102)

**Nº 3**

**Discrimination**

---

**Economics of Immigration and Racial  
Discrimination: A Literature Survey  
(1970-1989)**

A. Akbari

Summary of the literature on  
the economics of immigration  
and racial discrimination  
including a bibliography of  
articles on labour market  
discrimination.  
(1989, 21.5 cm x 28 cm,  
pp. 37)

**Nº 14**

**Housing and Racial Discrimination in  
Canada**

Report including evidence  
of discrimination along  
with housing initiatives  
taken by various levels of  
government.  
(1988, 21.5 cm x 28 cm,  
pp. 54)

**Nº 13**

---

## Education

---

### **Barriers to Recognition of the Credentials of Immigrants in Canada: An Analysis Using Census Data (1992)**

Robert E. Wright and Kathryn McDade

Examination of the nature and extent of barriers to the recognition of immigrants credentials in the Canadian labour market. (1992, 21.5 cm x 28 cm, pp. 87)

**Nº 78**

*English only*

### **Participation of Different Ethnic Groups in Post-Secondary Education**

Description of some of the characteristics of students of different ethnic groups, using 1983 post-secondary survey results and data from the 1981 census. (1987, 21.5 cm x 28 cm, pp. 47)

**Nº 12**

---

## Ethnocultural Integration

---

### **Ethnocultural Community Integration Reports — Three reports**

J. de Vries

1- The Integration of Ethno-Cultural Communities in Canadian Society: A Selected Bibliography. (1988, 21.5 cm x 28 cm, pp. 118)

**Nº 15**

2- Analytical Overview of the Literature on Ethno-Cultural Community Development and Integration. (1988, 21.5 cm x 28 cm, pp. 11)

**Nº 16**

3- Statistical Indicators of Ethno-Cultural Community Development and Integration. (1988, 21.5 cm x 28 cm, pp. 38)

**Nº 17**

### **The Black Youth of Toronto: Exploration of Issues**

F. Mata

Study of adaptational issues affecting the Black youth segment of the population living in Toronto through a brief demographic analysis of the 1986 Census data. (1989, 21.5 cm x 28 cm, pp. 15)

**Nº 11**

---

**The Civic Participation of Visible Minorities in Canadian Society: Framework and Issues for Research and Analysis**

G. Bancroft, D. Wills and C. De Pass

Study provides background of the available literature, helps determine the salient issues and areas for further study, and makes recommendations where possible.

(1990, 21.5 cm x 28 cm, pp. 166)

**Nº 18**

*English only*

---

**Language**

---

**Ethnicity Immigration and Language Transfer**

John Kralt & Ravi Pendakur

Examination of the relationship between ethnic origin, immigration and language usage in order to determine the degree to which heritage use is maintained from one generation to another.

(1991, 21.5 cm x 28 cm, pp. 21)

**Nº 68**

---

**Institutional change**

**Institutional Change Strategies in Response to Multiculturalism**

J.F. Hickling

Theoretical and practical framework to guide decision makers in the federal government on the promotion of institutional change strategies.

(1987, 21.5 cm x 28 cm, pp. 45)

**Nº 21**

*English only*

**Heritage Languages in Canada: Research Perspectives**

J. Cummins

Report of the Heritage Language Conference of 1984.

(1984, 21.5 cm x 28 cm, pp. 129)

**Nº 24**

---

**Immigrants Unable to Speak English or French: A Graphic Overview**

Ravi Pendakur and Michel Ledoux

Demographic and socio-economic information from the 1986 Census concerning immigrants who reported that they were unable to conduct a conversation in either English or French.

(1991, 21.5 cm x 28 cm, pp. 68)

**Nº 66**

**Measures of Mother Tongue Vitality for Non-Official Languages in Canada — 1986**

Harrison

This study attempts to describe the evolution of non-official languages collectively and to provide measures of vitality both of all non-official languages taken as a whole and for certain individual languages.

(1990, 21.5 cm x 28 cm, pp. 54)

**Nº 59**

**Non-Traditional ESL - An Annotated Bibliography**

Bibliography of non-traditional ESL materials and programs. Primary focus is on community based and work-place programs.

(1988, 21.5 cm x 28 cm, pp. 23)

**Nº 23**

*English only*

**Profile of Canadians who Speak neither French nor English**

TEEGA Research Consultants Inc.

Profile highlighting important socio-economic factors about Canadian citizens and immigrants who do not speak either of the official languages of Canada, using data from the 1981 census.

(1988, 21.5 cm x 28 cm, pp. 36)

**Nº 65**



---

**Speaking in Tongues — Heritage  
Language Maintenance and Transfer  
in Canada**

R. Pendakur  
Using 1986 Census data  
on official language,  
mother tongue and home  
language, this paper  
examines the processes  
surrounding the  
maintenance or shift of  
minority languages  
towards an official  
language within Canada's  
linguistic regions.  
(1990, 21.5 cm x 28 cm,  
pp. 28) **N° 61**

**The Value of Mastering a  
Modern/Third Language Other Than  
English or French: A Concept Paper**

Rebecca Ullmann  
Initial inquiry into the  
issues and concepts  
surrounding the study of  
languages other than  
French or English and the  
value of such study to  
Canadians. The scope of  
the study has been  
restricted to information  
available in Toronto.  
(1987, 21.5 cm x 28 cm,  
pp. 58) **N° 26**  
*English only*

---

**Media**

**Ethnicity and the Mass Media in  
Canada: An Annotated Bibliography**

K. H. Karim and G. Sansom  
Document to help  
researchers studying the  
portrayal and  
employment of  
Canadians of all ethnic  
backgrounds in  
mainstream Canadian  
media.  
(1990, 21.5 cm x 28 cm,  
pp. 30) **N° 27**

**Multiculturalism in Canada: A Public  
Education Strategy**

E. Rothman, M. Schiff, M.  
Adamyk and Z. Sumegi  
Strategy including Goals,  
Rationale, Strategy,  
Program Design, Costs  
and Administration.  
(1987, 21.5 cm x 28 cm,  
pp. 100) **N° 25**  
*English only, summary available  
in French*

---

**Perceptions about Multiculturalism: A Content Analysis of Newspapers, Academic Papers, Ethnocultural Organization Briefs, Attitude Surveys, and Ministerial Correspondence**

Karim H. Karim

Analysis of newspapers, academic papers, ethnocultural organization briefs, polls/surveys and letters to the Minister of State for

Multiculturalism, dating between 1980 and 1988.

(1989, 21.5 cm x 28 cm, pp. 109)

**Nº 64**

*English only*

**Distribution of Languages Reported as Mother Tongue**

1986 Census of Canada tables. Mother tongue data for Canada, provinces and CMAs, showing single and multiple responses.

(1988, 21.5 cm x 28 cm, pp. 49)

**Nº 31**

**Multiculturalism Canada: A Graphic Overview**

M. Ledoux and R. Pendakur

Graphic overview of Canada's ethnic, racial, and linguistic diversity. Charts and associated tables on ethnic origin, language, immigration, visible minorities and Aboriginal peoples.

Information is based primarily on data from the 1986 Census of Canada.

(1990, 21.5 cm x 28 cm, pp. 199)

**Nº 35**

*English only*

---

**Statistical & Graphic Overviews**

**Detailed Ethnicity Data, 1986 Census: Canada, Provinces, Territories and CMAs**

Ethnic origin tables from the 1986 Census of Canada, showing single and multiple responses.

(1989, 21.5 cm x 28 cm, pp. 82)

**Nº 34**

---

**Population Projections of Ethnic Groups in Canada to the Year 2016**

Results of a series of population projections of selected ethnic groups in Canada and the provinces.

(1991, 21.5 cm x 28 cm, pp. 142)

**Nº 76**

*English only*

**Visible Minority Canadians: A Graphic Overview**

Graphic overview of some of the demographic and socio-economic characteristics of visible minorities in Canada, using data from 1981 Census of Canada.

(1988, 21.5 cm x 28 cm, pp. 81)

**Nº 32**

**Visible Minorities in Canada 1986: A Graphic Overview**

M. Lambert, M. Ledoux and R. Pendakur

Update of the preceding report, based on 1986 census information.

Unlike the precedent, it does not include information broken down by particular visible minority group.

(1989, 21.5 cm x 28 cm, pp. 17)

**Nº 33**

---

**Surveys — Public Opinion**

**A Secondary Review of Multiculturalism Related Attitude Surveys Conducted in Canada**

Review of surveys on issues related to multiculturalism, including conclusions and an extensive bibliography.

(1987, 21.5 cm x 28 cm, pp. 66)

**Nº 29**

**Analysis of Thompson Lightstone Multiculturalism Survey**

Analysis of the results of the survey and the importance of these findings in relation to other multiculturalism surveys.

(1988, 21.5 cm x 28 cm, pp. 12)

**Nº 28**

**Attitudes About Multiculturalism and Citizenship 1991**

Angus Reid Group

Highlights of the findings of the survey conducted for Multiculturalism and Citizenship Canada in Summer 1991.

(1991, 21.5 cm x 35.5 cm)

**Nº MUL-177-B**

---

**Multiculturalism and Canadians:  
National Attitude Study 1991**

Angus Reid Group  
Research findings of a national  
telephone survey of Canadians  
interviewed on issues related to  
the Canadian identity and  
values, ethnic diversity in  
Canada, multiculturalism policy,  
prejudice and discrimination.  
(1991, 21.5 cm x 28 cm,  
pp. 82)

**Nº 30**

**Multiculturalism in Canada: Focus  
Group Summary - Final Report**

Angus Reid Group  
Findings of 24 focus group  
discussions on issues such as  
the Canadian identity, prejudice  
and discrimination, limits to  
tolerance, multiculturalism  
policy and programs.  
(1991, 21.5 cm x 28 cm,  
pp. 35)

**Nº 70**

---

**Tourism**

**A Framework for Marketing  
Ethnocultural Communities and  
Festivals**

P. Williams and L. Harrison  
Ways to help  
organizations incorporate  
ethnocultural fabric of  
their communities into  
tourism-related activities  
through the use of  
marketing framework and  
techniques.

(1988, 21.5 cm x 28 cm,  
pp. 15)

**Nº 40**

**Annotated Bibliography on Culture,  
Tourism and Multiculturalism**

C. Dubé  
Listing of mostly  
Canadian works related  
primarily to the  
"economic impact of  
cultural or tourist events"  
and the "socio-economic  
profile and origin of  
audiences."

(1988, 21.5 cm x 28 cm,  
pp. 23)

**Nº 38**



---

**Culture, Multiculturalism and Tourism  
Pilot Projects and Related Studies — A  
Synthesis**

Ekos Research Assoc. Inc.  
Summary of the findings  
and the conclusions from  
several new pilot projects  
designed to test the  
relationship between  
culture and tourism.  
(1988, 21.5 cm x 28 cm,  
pp. 65)

**Nº 36**

**Making Connections: Report on The  
National Conference on Tourism,  
Culture and Multiculturalism**

Summary of some of the  
presentations and  
speeches of the  
conference.  
(1988, 21.5 cm x 28 cm,  
pp. 23)

**Nº 41**

**Multiculturalism Issues in the  
Workplace: The Tourism Industry**

A. Pollock  
Introduction to issues  
arising from a  
multicultural workforce,  
and identification of work  
undertaken in the  
development of  
multicultural training  
programs.  
(1988, 21.5 cm x 28 cm,  
pp. 13)

**Nº 39**

**Tourism & Multiculturalism: Impact of  
Ethnocultural Attractions and Events**

P. Bellerose and J. Pelletier  
Analysis of the impact of  
tourism on ethnocultural  
attractions and events as it  
pertains to eight specific  
festivals in six provinces.  
(1988, 21.5 cm x 28 cm,  
pp. 15)

**Nº 37**

---

**Outside Publications**

*Some publications from outside  
organizations are available.*

**Barriers to Recognition of the  
Credentials of Immigrants in Canada  
(1988)**

Kathryn McDade, Institute for  
Research on Public Policy  
Report including chapters  
on the nature of barriers  
to the recognition of the  
credentials of  
immigrants; investigation  
by Human Rights  
Commissions, support  
services for immigrant  
tradespersons and  
professionals, federal  
policy issues, and  
recommendations.  
(1988, 21.5 cm x 28 cm,  
pp. 60)  
*English only*

**Nº 2**

---

**Changing Canada: The Institutional  
Response to Polyethnicity (1988)**

Elliot L. Teppar

Study indicating types of  
institutions existing to  
mediate and manage the  
process of  
accommodating  
polyethnicity in Canada.

(1988, 21.5 cm x 28 cm,

pp. 112)

**Nº 60**

*English only*



## HERITAGE CULTURES AND LANGUAGES

### **Announcing the Series *Canada's Ethnic Groups***

List of publications of the  
*Canada's Ethnic Groups* series.  
(21.5 cm x 28 cm )

**Nº MUL-41-B**

*Series sold by the Canadian  
Historical Association*

### **Film, Video, and Audio Productions Supported by Multiculturalism Programs, 1973-1992**

Catalogue of resources funded  
in whole or in part by the  
multiculturalism programs of  
Multiculturalism and Citizenship  
Canada.  
(1992, 21.5 cm x 28 cm,  
pp. 92)

**Nº MUL-186-B**

### **Heritage Festival 1990**

Poster  
(1990, 46 cm x 70 cm)

**Nº MUL-108-B**

### **Heritage Festival 1991**

Poster  
(1991, 46 cm x 70 cm)

**Nº MUL-109-B**

### **Proceedings — 1988 National Folk Art Conference**

March 4, 5 and 6  
— Winnipeg, Canada  
(1988, 14 cm x 21.5 cm,  
pp. 207)

**Nº MUL-83-B**

### **Recent Publications Supported by Multiculturalism and Citizenship Canada**

Catalogue of recent publications  
funded in whole or in part by  
Multiculturalism and Citizenship  
Canada.  
(1992, 21.5 cm x 28 cm,  
pp. 22)

**Nº MUL-185-B**

### **Resource Guide of Publications Supported by Multiculturalism Programs, 1973-1992**

Resource guide of books and  
periodicals funded in whole or  
in part by the multiculturalism  
programs of Multiculturalism  
and Citizenship Canada  
(1993, 21.5 cm x 28 cm,  
pp. 136)

**Nº MUL-200-B**







## HUMAN RIGHTS

### **Background Papers: the International Bill of Human Rights**

Brief history of the International Covenants on Human Rights.  
(1985, 13.5 cm x 21.5 cm,  
pp. 19) **Nº HUR-18-E**

### **Canadian Bill of Rights**

Poster  
(1960, 23 cm x 28 cm)  
**Nº HUR-16-E**

### **Canadian Bill of Rights**

Poster  
(1960, 46 cm x 59 cm)  
**Nº HUR-19-E**

### **Canadian Charter of Rights and Freedoms**

Poster  
(1980, 34 cm x 28 cm)  
**Nº HUR-39-B**

### **Convention on the Elimination of All Forms of Discrimination Against Women**

Convention adopted by the General Assembly of the United Nations on December 18, 1979.  
(1990, 21.5 cm x 28 cm,  
pp. 16) **Nº HUR-63-E**

### **Convention on the Elimination of All Forms of Discrimination Against Women**

Canada's third report, covering the period from January 1, 1987 to December 31, 1990.  
(1992, 21.5 cm x 28 cm,  
pp. 150) **Nº HUR-75-E**

### **Convention On The Rights Of The Child**

Full text of the *Convention on the Rights of the Child*, as adopted by the General Assembly of the United Nations on November 20, 1989.  
(1991, 14 cm x 21.5 cm,  
pp. 28) **Nº HUR-49-E**

---

**Human Rights — Fact Sheet No. 1**

**— Human Rights Machinery**

United Nations human rights machinery.

(1990, 14.5 cm x 21 cm,

pp. 26)

**Nº HUR-68-E**

**Human Rights — Fact Sheet No. 7**

**— Communications Procedures**

United Nations human rights complaints mechanisms.

(1990, 14.5 cm x 21 cm,

pp. 18)

**Nº HUR-69-E**

**Human Rights — Questions and Answers**

(1990, 15 cm x 23 cm,

pp. 54)

**Nº HUR-70-E**

**International Bill of Human Rights**

Universal Declaration of Human Rights — International Covenant on Economic, Social and Cultural Rights — International Covenant on Civil and Political Rights — Optional Protocol.

(1980, 13.5 cm x 21.5 cm,

pp. 42)

**Nº HUR-21-E**

**International Covenant on Economic, Social and Cultural Rights — Canada's First Report on Articles 6 to 9**

Canada's first report on the implementation of Articles 6 to 9 of the Covenant.

(1980, 21.5 cm x 27.5 cm,

pp. 411)

**Nº HUR-37-E**

**International Covenant on Economic, Social and Cultural Rights — Canada's Second Report on Articles 6 to 9**

Canada's second report on the implementation of Articles 6 to 9 of the Covenant.

(1987, 21.5 cm x 28 cm,

pp. 115)

**Nº HUR-53-E**

**International Covenant on Economic, Social and Cultural Rights — Canada's First Report on Articles 10 to 12**

Canada's first report on the implementation of Articles 10 to 12 of the Covenant.

(1983, 21.5 cm x 28 cm,

pp. 531)

**Nº HUR-41-E**

**International Covenant on Economic, Social and Cultural Rights — Canada's First Report on Articles 13 to 15**

Canada's first report on the implementation of Articles 13 to 15 of the Covenant.

(1985, 21.5 cm x 28 cm,

pp. 270)

**Nº HUR-46-E**

---

**International Convention on the Elimination of All Forms of Racial Discrimination — United Nations**

Convention signed by Canada on August 24, 1966 and ratified on October 14, 1970.

(1985, 13.5 cm x 21.5 cm,

pp. 16) **Nº HUR-45-E**

**International Convention on the Elimination of All Forms of Racial Discrimination — Canada's Tenth Report**

Update of the previous report submitted in 1988.

(1990, 21.5 cm x 28 cm,

pp. 29) **Nº HUR-67-B**

**International Convention on the Elimination of All Forms of Racial Discrimination — Canada's Seventh Report**

Information on federal and provincial governments' activities.

(1985, 21.5 cm x 28 cm,

pp. 74) **Nº HUR-48-E**

**International Convention on the Elimination of All Forms of Racial Discrimination — Canada's Eleventh Report**

Report for the period from January 1990 to December 1992.

(1992, 21.5 cm x 28 cm,

pp. 22) **Nº HUR-73-B**

**International Convention on the Elimination of All Forms of Racial Discrimination — Canada's Eighth Report**

Information on federal and provincial governments' activities.

(1986, 21.5 cm x 28 cm,

pp. 63) **Nº HUR-50-E**

**It's Your Right — Teacher's Guide for Adult Basic Education**

(1989, 21.5 cm x 28 cm,

pp. 25) **Nº HUR-58-E**

**It's Your Right - Student's Manual**

(1988, 21.5 cm x 28 cm,

pp. 95) **Nº HUR-59-E**

**International Convention on the Elimination of All Forms of Racial Discrimination — Canada's Ninth Report**

Measures adopted by federal and provincial governments.

(1988, 21.5 cm x 28 cm,

pp. 45) **Nº HUR-51-E**

**Outlawing An Ancient Evil: Torture**

*Convention against Torture and Other Cruel, Inhuman or Degrading Treatment or Punishment* — Canada's initial report.

(1989, 21.5 cm x 28 cm,

pp. 56) **Nº HUR-47-B**

---

**Outlawing An Ancient Evil: Torture**

*Convention against Torture and  
Other Cruel, Inhuman or  
Degrading Treatment or  
Punishment* — Canada's second  
report.

(1992, 21.5 cm x 28 cm,  
pp. 37) **Nº HUR-72-B**

**The Charter of Rights and Freedoms:  
A Guide for Canadians**

Explanation of the  
understanding of the *Canadian  
Charter of Rights and Freedoms*  
and its significance in our daily  
lives.

(1987, 14 cm x 21.5 cm,  
pp. 33) **Nº HUR-38-B**

**The Ombudsman and Similar  
Institutions**

Roles, duties and powers of  
federal and provincial  
ombudsmen and similar  
institutions — case studies.

(1981, 21.5 cm x 28 cm,  
pp. 59) **Nº HUR-2-E**



---

To obtain a copy of the following publications, please contact the:

**Human Rights Directorate  
Department of Canadian Heritage  
(Multiculturalism and Citizenship)  
Ottawa, Ontario  
K1A 1K5**

**Telephone: (819) 994-2228**

**Canadian Charter of Rights and  
Freedoms**

Poster  
(1993, 58,5 cm x 45,5 cm)

**International Convention on the  
Elimination of All Forms of Racial  
Discrimination**

Canada's Second Report  
November 1973

**Human Rights - Fact Sheet N° 3**

Advisory services and technical  
assistance in the field of human  
rights

**International Convention on the  
Elimination of All Forms of Racial  
Discrimination**

Canada's Third Report  
February 1976

**Human Rights - Fact Sheet N° 4**

Methods of combating torture

**International Convention on the  
Elimination of All Forms of Racial  
Discrimination**

Canada's Fourth Report  
August 1978

**Human Rights - Fact Sheet N° 6**

Enforced or involuntary  
disappearances

**International Convention on the  
Elimination of All Forms of Racial  
Discrimination**

Canada's Fifth Report  
July 1980

**International Convention on the  
Elimination of All Forms of Racial  
Discrimination**

Canada's First Report  
September 1971

---

**International Convention on the  
Elimination of All Forms of Racial  
Discrimination**

Canada's Sixth Report  
December 1982

**International Covenant on Economic,  
Social and Cultural Rights**

Canada's Second Report on  
Articles 10-15  
September 1992

**International Covenant on Civil and  
Political Rights**

Canada's Second and Third  
Reports  
HUR-22-E

**Interpretation of the International  
Covenant on Civil and Political Rights**

Report of the Continuing  
Federal-Provincial-Territorial  
Committee of Officials  
Responsible for Human Rights  
September 1985

**International Covenant on Civil and  
Political Rights**

Canada's report on  
implementation of the  
provisions of the Covenant  
March 1979

**Multilateral Treaties in the area of  
human rights to which Canada is a  
party**

As of March 31, 1993

**International Covenant on Economic,  
Social and Cultural Rights**

Canada's Second Report on  
Articles 10-15  
Statistical Data

**Observance of Human Rights Day**

A report is produced annually to  
review measures taken by  
Canada in observance of  
Human Rights Day on  
December 10.

**International Covenant on Economic,  
Social and Cultural Rights**

Review of the Second Report of  
Canada on Articles 6-9  
Report of the Canadian  
Delegation — Geneva  
February 10-13, 1989

**Second Decade to Combat Racism  
and Racial Discrimination**

Canada's Biennial Report  
June 1987

---

**Second Decade to Combat Racism  
and Racial Discrimination**  
Canada's Third Biennial Report  
1990

**Universal Declaration of Human Rights**  
Bilingual pamphlet

**Universal Declaration of Human Rights**  
Copy in braille







## MULTICULTURALISM

### **Multiculturalism Programs — Grants and Contributions — Information for Applicants**

Information on the three  
programs that support  
multiculturalism projects with  
grants.

(1992, 18 cm x 26 cm,

pp. 16)

**Nº MUL-151-B**

*Available in audio format*





## MULTICULTURALISM SECRETARIAT

### **Creating a Sense of Belonging...**

Highlights of the *1991/92*  
*Annual Report on the Operation*  
*of the Canadian*  
*Multiculturalism Act.*  
(1993, 18 cm x 26 cm,  
pp. 22) **Nº MUL-195-B**  
*Available in audio format*

### **Operation of the Canadian Multiculturalism Act — Annual Report 1991/92**

Fourth annual report on the  
operation of the Act.  
(1993, 21.5 cm x 28 cm,  
pp. 94) **Nº MUL-196-B**

### **The Multiculturalism Policy of Canada**

Poster

*Also available in the following  
languages:*

*German*  
*Greek*  
*Hindi*  
*Italian*  
*Polish*  
*Portuguese*  
*Punjabi*  
*Spanish*  
*Ukrainian*

(1990, 28 cm x 43 cm)

**Nº MUL-157-B**

*Specify language*







## RACE RELATIONS AND CROSS CULTURAL UNDERSTANDING

### **Access to Education in a Multicultural Society**

Manual that gives community groups a better understanding of the school system.  
(1988, 21.5 cm x 28 cm, pp. 52) **Nº MUL-38-B**

### **Let's Stop Racism**

Buttons of the anti-racism campaign.  
(1993, English or French) **Nº MUL-166-E**  
*Specify language*

### **Multiculturalism Means Business 1993**

Directory of ethnocultural business contacts.  
(1993, 21.5 cm x 28 cm, pp. 88) **Nº MUL-199-E**

### **Stop Racism — Teacher's Resource Guide**

Resource guide developed for schools to assist educators in creating a learning environment free of racism and racial discrimination.  
(1993, 21.5 cm x 28 cm, pp. 54) **Nº MUL-187-B**

### **Winning Ideas to Stop Racism**

The Winning Ideas 1992 magazine, *Elementary School Edition*, shows the work of students across the country and highlights 21 "winning ideas."  
(1993, 21.5 cm x 28 cm, pp. 52) **Nº MUL-192-B**

### **Winning Ideas to Stop Racism**

The Winning Ideas 1992 Magazine, *Secondary School Edition*, features the work of students and highlights 21 "winning ideas."  
(1993, 21,5 cm x 28 cm, pp. 52) **Nº MUL-193-B**





## **VOLUNTARY ACTION**

### **Direct-Mail Fundraising**

British Columbia Civil Liberties Association

Overview of the principles of direct mail.

(1988, 21.5 cm x 28 cm, pp. 32)

### **Diversification for Growth: Opportunities for Native Communications Societies**

E.T. Jackson and J.E. McNamara

Information on new opportunities for financial sustainability.

(1990, 21.5 cm x 28 cm, pp. 25)

### **Donations to Registered Charities**

Revenue Canada taxation data for 1986 and 1987.

(1991, 21.5 cm x 28 cm, pp. 162)

### **Economic Dimensions of Volunteer Work in Canada**

David P. Ross

Social Trends Analysis.

(1990, 21.5 cm x 28 cm, pp. 38)

### **Employee Volunteerism: Employer Practices and Policies**

Kenneth D. Hart

The Conference Board of Canada

Research results and an understanding of the range of experience Canadian employers have had with employees in voluntary activities.

(1986, 21.5 cm x 28 cm, pp. 17)

### **Everything You Need to Know to Get Started in Direct Mail Fundraising**

Ken Wyman

Complete information on direct-mail fundraising.

(1989, 21.5 cm x 28 cm, pp. 270)

### **Fundraising with Life Insurance**

Michael Mears

Information on using life insurance as a fundraising instrument.

(1992, 14 cm x 21.5 cm, pp. 18)

---

**Guide to Special Events Fundraising**  
Ken Wyman  
Book to help Canada's  
voluntary organizations expand  
their share of public support  
and funds through special  
events.  
(1989, 21.5 cm x 28 cm,  
pp. 170)

**Handbook for Small Voluntary Groups:  
Shared Office Facilities**  
Douglas M<sup>c</sup>Kercher  
A co-operative model for small  
groups.  
(1991, 14 cm x 21.5 cm,  
pp. 27)

**Handbooks for Voluntary  
Organizations**

- John Fisher, INPO Inc.  
Parks Canada
1. **Getting Started / Board  
of Directors**  
(pp. 46)
  2. **Planning**  
(pp. 37)
  3. **Financial Management**  
(pp. 30)
  4. **Public Relations /  
Government Relations**  
(pp. 94)
  5. **Volunteer Management**  
(pp. 62)
  6. **Management of Paid  
Personnel**  
(pp. 95)

7. **Fundraising: Getting  
Ready**  
(pp. 99)
8. **Fundraising: Ready to Go**  
(pp. 226)  
(1986 , 21.5 cm x 28 cm)

**Management Implications of the  
National Survey on Voluntary Activity**  
Major findings of the survey as  
they relate to attracting and  
keeping volunteers.  
(1989, 21.5 cm x 28 cm,  
pp. 18)

**Profiles of Volunteer Activity in  
Canada**

Based on the 1987 National  
Survey on Volunteer Activity

1. **Youth as Volunteers**  
Alan Cumyn
2. **Seniors as Volunteers**  
Bonnie Brennan
3. **Women as Volunteers**  
Janis Wood Catano,  
Linda Christiansen-  
Ruffman
4. **Employment and  
Volunteering**  
Kenneth D. Hart
5. **Education and  
Volunteering**  
Sandra Kalef
6. **Urban and Rural  
Volunteers**  
Peter T. Faid

- 
- |     |   |     |  |
|-----|---|-----|--|
| 7.  | <b>Volunteers in Major Metropolitan Centres</b><br>Flora MacLeod                                    | 18. | <b>Fire Service Volunteers: Image and Reality</b><br>John Benoît                               |
| 8.  | <b>Volunteers in Social Services Organizations</b><br>Michael. J. Prince                            | 19. | <b>Volunteerism in the International Sector</b><br>Kelly Thompson                              |
| 9.  | <b>Volunteers in Health Organizations</b><br>Judy Kent  | 20. | <b>Voluntary Organizations and Volunteering: Size Doesn't Matter</b><br>Linda Graff            |
| 10. | <b>Volunteers in Education and Youth Development</b><br>Julia Maynard                               | 21. | <b>Volunteers in British Columbia</b><br>Flora MacLeod   |
| 11. | <b>Volunteers in Law and Justice Organizations</b><br>Sandra Kalef                                  | 22. | <b>Albertans as Canada's Leading Volunteers</b><br>Peter T. Faid                               |
| 12. | <b>Volunteers in Organizations Focusing on Employment and Economic Interests</b><br>Kenneth D. Hart | 23. | <b>Volunteers in Saskatchewan</b><br>Debbie Pearce   |
| 13. | <b>Volunteers in the Arts and Culture</b><br>Andrea Lang  | 24. | <b>Volunteers in Manitoba</b><br>Harvey Stevens  |
| 14. | <b>Volunteers in Religious Organizations</b><br>Bonnie Brennan                                      | 25. | <b>Voluntary Activity in Ontario: How Much is 4.5 Billion Dollars Worth?</b><br>Linda Graff    |
| 15. | <b>Volunteers in Leisure, Recreation and Sports Organizations</b><br>Judy Kent                      | 26. | <b>Volunteers in Quebec</b><br>Jacques Gagné   |
| 16. | <b>Volunteers in the Community: Society and Public Benefit Organizations</b><br>Michael Prince      | 27. | <b>Volunteers in New Brunswick</b><br>Néré St-Amand, Ian Gunn                                  |
| 17. | <b>Volunteers in Multi-Domain Organizations</b><br>Marion Emo                                       | 28. | <b>Volunteers in Nova Scotia</b><br>Janis Wood Catano  |
|     |   | 29. | <b>The Special Character of Volunteer Activity on Prince Edward Island</b><br>John Eldon Green |



- 
30. **Volunteers in Newfoundland**  
Sandra Murphy, Kay Anonsen
  31. **We, the Volunteers: From the Volunteers' Perspective**  
Jaroslav Zenchuk
  32. **Volunteers Who Work with Children and Youth**  
Lynn Stewart
  33. **Informal Volunteers: Doing It on Their Own**  
Andy Harvey
  34. **Self-Help Groups in Canada**  
Jérôme Guay

#### **Promoting Volunteerism**

Janet Lautenschlager  
Framework for planning activities relating to the promotion of volunteerism.  
(1991, 21.5 x 28 cm, pp. 21)

#### **Publicity: How You Can Publicize Volunteerism and National Voluntary Week in Your Community**

Janet Lautenschlager  
Guide to publicity takes a broader look at strategies and approaches to promoting volunteerism.  
(1992, 21.5 cm x 28 cm, pp. 30)

#### **Stronger Together: Recruiting and Working with Ethnocultural Volunteers**

Central Volunteer Bureau of Ottawa-Carleton with Voluntary Action Directorate  
Ethnocultural partnership.  
(1990, 21.5 cm x 27.5 cm, pp. 30)

#### **Survey on Voluntary Activity**

Statistics Canada  
Survey Overview and Highlights  
(1988, 21.5 cm x 28 cm, pp. 5)

#### **The F-Word: A New Look at Fundraising for Women's Services**

Judy Liefschultz  
Second edition revamped.  
*(Originally published by Greater Victoria Women's Shelter Society)*  
Summary of an eight-month working experience with women's service workers and volunteer board members in Victoria, B.C.  
(1990, 14 cm x 21.5 cm, pp. 30)

#### **The Voluntary Sector in Canada**

Bureau of Management Consulting  
Profile of resources available to voluntary organizations in each province.  
(1989, 21.5 cm x 28 cm, pp. 89)

---

### **Voluntary Organizations and their Businesses**

E.T. Jackson and J.E.

M<sup>c</sup>Namara

Role and nature of small businesses started by the voluntary sector in Canada.

**1. Issues and Opportunities**

(1987, 21.5 cm x 28 cm, pp. 46)

**2. Factors Influencing Success**

(1988, 21.5 cm x 28 cm, pp. 100)

### **Volunteering: A Traditional Canadian Value**

Janet Lautenschlager

Historical sketch of volunteering in Canada.

(1992, 21.5 cm x 28 cm, pp. 43)

### **Working Together...in Harmony**

The Volunteer Centre,  
Community Services of  
St. John's, Newfoundland  
Guidelines for volunteers,  
management and unions.  
(1985, 21.5 cm x 28 cm,  
p. 1)



---

## A Note on Quantities

The publications of the Voluntary Action Directorate are printed in small quantities for distribution to our clients as part of a program to foster the autonomy of the voluntary sector and promote volunteerism.

For this reason, we restrict quantities to a maximum of two copies of any title to a single organization. If you require additional copies *of a publication originated by the Voluntary Action Directorate* (VAD) (as noted on this list), you may copy VAD material in either of two ways:

- a) A publication may be copied in full, in the format in which it is received, with all identifying marks intact. VAD publications are designed so that they may be easily unbound and fed through a photocopier onto 8½ x 11-inch paper. Such copies may not be sold for more than the actual cost of photocopying and binding.
- b) Short excerpts from VAD publications may be made for use in a voluntary or non-profit group's own publications, so long as the source is properly indicated either immediately following the excerpt or in a footnote. An example of an acceptable form of acknowledgement is:

From *A Guide to Special Events Fundraising*, by Ken Wyman, available free of charge from the Voluntary Action Directorate, Department of Canadian Heritage (Multiculturalism and Citizenship), Ottawa, K1A 1K5

For any other form of reproduction, please contact Voluntary Action at:

**Voluntary Action Directorate  
Department of Canadian Heritage  
(Multiculturalism and Citizenship)  
Ottawa, Ontario  
K1A 1K5  
Telephone: (819) 994-2255**







## PUBLICATIONS FOR SALE THROUGH CANADA COMMUNICATION GROUP

Publications for Sale are available from Canada Communication Group — Publishing (CCG—P), at the address given below.

Please indicate the necessary information: title, author, catalogue number of the publication you wish to receive, and include with your order, a cheque or money order (in Canadian currency) payable to the Receiver General for Canada with your order. If you want to pay with a credit card, please follow the instructions on the included order form.

### Mailing Address

Canada Communication Group — Publishing  
Ottawa, Ontario  
Canada  
K1A 0S9

### Orders Only

Tel.: (819) 956-4802  
FAX: (819) 994-1498

***Note: These publications are also available through commercial bookstores associated with CCG—P or through your local bookseller.***

***Please use the CCG—P order form included to purchase items from CCG—P.***





## HERITAGE CULTURES AND LANGUAGES

### **A Bittersweet Land: The Dutch Experience in Canada, 1890-1980**

Herman Ganzevoort  
(1988, pp. 133)

**Nº Ci44-13-1988E**  
**\$12.95**

### **"Coming Canadians": An Introduction to a History of Canada's Peoples**

Jean R. Burnet with Howard Palmer  
(1988, pp. 253)

**Nº Ci44-14-1988E**  
**\$12.95**

### **A Heritage in Transition: Essays on the History of Ukrainians in Canada**

Edited by Manoly R. Lupul  
(1982, pp. 344)

**Nº Ci44-9-1982E**  
**\$9.95**

### **Continuous Journey: A Social History of South Asians in Canada**

Norman Buchignani and Doreen M. Indra with Ram Srivastava  
(1985, pp. 249)

**Nº Ci44-11-1985E**  
**\$12.95**

### **After the War**

Jean Bruce  
(1981, pp. 192)

**Nº Ci48-1-1981E**  
**\$19.95**

### **For a Better Life: A History of the Croats in Canada**

Anthony W. Rasporich  
(1982, pp. 279)

**Nº Ci44-7-1982E**  
**\$9.95**

### **An Olive Branch on the Family Tree: The Arabs in Canada**

Baha Abu-Laban  
(1980, pp. 259)

**Nº Ci44-5-1980E**  
**\$12.95**

---

**From Fjord to Frontier: A History of  
the Norwegians in Canada**

Gulbrand Loken  
(1980, pp. 264)

**Nº Ci44-6-1980E  
\$9.95**

**The Canadian Odyssey: The Greek  
Experience in Canada**

Peter D. Chimbos  
(1980, pp. 176)

**Nº Ci44-4-1980E  
\$9.95**

**Struggle and Hope: The Hungarian-  
Canadian Experience**

N.F. Dreisziger with M.L.  
Kovacs, Paul Body and Bennett  
Kovrig  
(1982, pp. 247)

**Nº Ci44-8-1982E  
\$9.95**

**The Political Refugees: A History of  
the Estonians in Canada**

Karl Aun  
(1985, pp. 194)

**Nº Ci44-12-1985E  
\$12.95**

# ORDER FORM FOR CANADA COMMUNICATION GROUP PUBLICATIONS

Name: \_\_\_\_\_

Company: \_\_\_\_\_

Address: \_\_\_\_\_  
\_\_\_\_\_

City: \_\_\_\_\_

Province: \_\_\_\_\_ Postal Code: \_\_\_\_\_

Country: \_\_\_\_\_

Telephone: \_\_\_\_\_

Fax: \_\_\_\_\_

Purchase orders are accepted from governments,  
registered companies and educational institutions.  
All others must prepay.

Purchase Order No.:

--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--

☐ Cheque or money order enclosed  
(payable to the Receiver General for Canada)

Visa # ☐ MasterCard # ☐

--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--

Expiry Date: \_\_\_\_\_

Bank: \_\_\_\_\_

Signature: \_\_\_\_\_

Catalogue No.	Title	Qty	Price	Total

Shipping and handling:  
The shipping and handling fee is determined by  
the net value of the order.

Order value	Fee
Under \$5	\$2.25
\$5.01 to \$25	\$3.50
\$25.01 to \$75	\$5.40
\$75.01 to \$200	\$10.50
Over \$200	6% of total order value

Shipping and handling charges

Sub-total

Add 7% GST, if applicable

Total

**ORDERS ONLY: Telephone: (819) 956-4802 FAX: (819) 994-1498**

Send orders to:  
Canada Communication Group  
Publishing  
Ottawa, Canada  
K1A 0S9

Also available through bookstores,  
or through your local bookseller.  
Prices are subject to change without notice.  
All sales are final.



## ORDERING INFORMATION

### HOW TO ORDER IN CANADA

You may order priced federal government publications through the booksellers listed in the section: *Where to buy Canadian Government Publications*.

You may also order through your local bookseller. To order by mail, please use the order form enclosed with your catalogue and send along with your payment to the following address:

**CANADA COMMUNICATION GROUP—Publishing**

Telephone: (819) 956-4802

Fax: (819) 994-1498

Ottawa, Canada K1A 0S9

#### Shipping and Handling Charges/General Sales Tax

Please note that, with the exception of subscriptions, shipping and handling charges apply on all mail orders including amendments issued as part of the Standing Order Service. Please see the Order Form enclosed with your catalogue for the current rates. The GST is applicable on all items, including shipping and handling fees, unless otherwise indicated. The GST does not apply to goods for export.

#### Method of payment

Purchase orders are accepted from government and registered companies and organizations. Pre-payment is required in all other cases. Cheques and money orders are payable to the Receiver General for Canada. Visa and MasterCard are accepted. Please note that prices are subject to change without notice.

#### Returns/Claims

All sales are final. In the case of damaged or defective publications, or incorrect shipment, publications will be replaced if the claim is made within 7 days of receipt of the order. For subscriptions and standing orders, claims for missing issues must be made within 3 months of the release date for Canada and 6 months for subscribers outside Canada.

#### Standing Order Service

The standing order service applies to publications for which amendments are foreseen. When published, these amendments are automatically shipped to the customer and the cost (including shipping and handling fees) which can vary from one amendment to another, will be charged, regardless of the number of copies purchased as long as they are shipped to the same address. The shipping and handling fees do not apply to the \$3 registration fee.

#### Co-published Publications

Booksellers must order co-published titles directly from the co-publisher concerned, and not from the Canada Communication Group-Publishing, if they expect to receive a trade discount.

#### Consultation of Publications

A large number of public libraries across Canada are depositories for government publications and receive federal publications free of charge. If your local library does not have the publications you want, they should be able to obtain them through interlibrary loans. A list of depository libraries is available on request.

#### Orders from Outside Canada

Please consult the list of *Distributors Outside Canada* in the section *Where to Buy Government Publications*.

# WHERE TO BUY GOVERNMENT PUBLICATIONS

## BOOKSTORES IN CANADA

### Atlantic Region

Memorial University of  
Newfoundland Bookstore  
Elizabeth Avenue  
St. John's, Newfoundland  
A1C 5S7  
Telephone: (709) 737-7440  
Fax: (709) 737-2405

The Book Room Ltd.  
1664-1666 Granville Street  
Halifax, Nova Scotia  
B3J 2N7  
Telephone: (902) 423-8271  
Fax: (902) 423-0398

Westminster Books  
445 King Street  
Fredericton,  
New Brunswick  
E3B 1E5  
Telephone: (506) 454-1442  
Fax: (506) 452-9330

The Bookmark  
Confederation Court Mall  
172 Queen Street  
Charlottetown, P. E. I.  
C1A 4B5  
Telephone: (902) 566-4888  
Fax: (902) 368-3651

### Quebec Region

Librairie du Soleil  
Place Fleur-de-lys  
434, boul. St. Joseph  
Hull, Quebec  
J8Y 3Y7  
Telephone: (819) 595-2414  
Fax: (819) 595-3672

Librairie du Soleil  
325, boul. Greber  
Village Greber  
Gatineau, Quebec  
J8T 8J3  
Telephone: (819) 246-3660  
Fax: (819) 246-3662

Publications du Québec  
1279 Charest ouest,  
7<sup>e</sup> étage  
Québec, Quebec  
G1K 4K7  
Telephone: (418) 643-5150  
Fax: (418) 643-6177

Publications du Québec  
Complexe Desjardins  
Tour nord,  
Niveau promenade -  
Montréal, Quebec  
H5B 1B8  
Telephone: (514) 873-6101

Publications du Québec  
Place Laurier  
2740, boul. Laurier  
3<sup>e</sup> étage  
Sainte Foy, Quebec  
G1V 4P7  
Telephone: (418) 651-4202

Publications fédérales  
1185 University Avenue  
Montréal, Quebec  
H3B 3A7  
Telephone: (514) 954-1633  
Fax: (514) 954-1635

### Ontario Region

Renouf Publishing Co. Ltd.  
61 Sparks Street  
Ottawa, Ontario  
K1P 5R1  
Telephone: (613) 741-4333  
Fax: (613) 741-5439

Renouf Publishing Co. Ltd.  
211 Yonge Street  
Toronto, Ontario  
M5E 1M4  
Telephone: (416) 363-3171  
Fax: (416) 363-5963

Federal Publications Inc.  
165 University Avenue  
Toronto, Ontario  
M5H 3B8  
Telephone: (416) 581-1552  
Fax: (416) 581-1743

### Prairie Region

Audrey's Books Ltd.  
10702 Jasper Avenue  
Edmonton, Alberta  
T5J 3J5  
Telephone: (403) 423-3487  
Fax: (403) 425-8446  
University of Alberta  
Bookstore  
The Student Union  
Building  
Edmonton, Alberta  
T6G 2J7  
Telephone: (403) 492-4215  
Fax: (403) 492-1726

University of Manitoba  
Bookstore  
Fort Garry Campus  
Winnipeg, Manitoba  
R3T 2N2  
Telephone: (204) 474-8321  
Fax: (204) 275-3465

University of  
Saskatchewan  
Bookstore  
Marquis Hall  
Saskatoon, Saskatchewan  
S7N 0W0  
Telephone: (306) 966-4468  
Fax: (306) 966-4492

### Pacific Region

University of  
British Columbia  
Bookstore  
6200 University Boulevard  
Vancouver,  
British Columbia  
V6T 1Y5  
Telephone: (604) 822-2665  
Fax: (604) 822-8592

Crown Publications Inc.  
546 Yates Street  
Victoria, B.C.  
V8W 1K8  
Telephone: (604) 386-4636  
Fax: (604) 386-0221

## DISTRIBUTORS OUTSIDE CANADA

### United States

International Specialized  
Book Services  
5602 NE Hassalo Street  
Portland, Oregon 97213  
Telephone:  
No Charge: 1-800-547-7734  
In Oregon: 1-503-287-3093  
Fax: 1-503-284-8859

Accents Publications  
Service Inc.  
911 Silver Spring Avenue,  
Suite 202  
Silver Spring, Maryland 20910  
Telephone: 301-588-5496  
Fax: 301-588-5249

### Finland

Akateeminen Kirjapaappi  
Attn: Mr. Markus Anaja  
Keskuskatu 1  
SF-00100, Helsinki, Finland  
Telephone: 358-0-121-4325  
Fax: 358-0-121-4441

### Bangladesh

Asia Book House  
c/o Mr. Ferdous Mullick  
Marketing Manager  
16/17 Bangla Bazaar  
Dhaka 1100 Bangladesh  
Telephone: 91-800-2-245650  
Fax: 91-800-2-833983

### Europe

(includes only the following countries:  
Belgium, France, Germany, Italy,  
Scandinavia, and Switzerland)  
Canadian Books Express  
The Abbey Bookshop  
29, rue de la Parcheminerie  
75005 Paris, France  
Telephone: 46.33.16.24  
Fax: 46.33.03.33

### All Other Countries

Books Express  
P.O. Box 10  
Saffron, Walden  
Essex CB11 4EW, U.K.  
Telephone: (0044) 799-513726  
Fax: (0044) 799-513248















3 1761 11465642 4

